



ANNUAL REPORT

Name of Regional Network

MEAN

Regional Network Chair

Susan McDonald

Successes

- Very successful MEAN event day- 6th June 2015 and 15th January 2015 (we hold 2 events per year, attended by 30-50 members)
- Awareness of MEAN and Audit at Patient Safety Event held at Aston Villa FC held by West midlands Ambulance service

Lessons Learnt

- Clinical Audit is widening to Quality Improvement
- Clinical Audit departments are under-resourced and have increasing demands
- Always learning from feedback from each event

Future Direction

- *Next planned MEAN event 15th September 2015*
- *Recruiting to MEAN steering Group so all areas of NHS are represented*
- *Encourage input for events from the wider MEAN membership*



The Future of MEAN
6th June 2014 TPP.pj

MEAN Event January 2015 - Feedback

1. Could you please rate the following?



2. What did you find interesting or useful about the Event?

- Examples from other Trusts on processes and systems
- The audit department experiences of CQC inspection. The patient experience presentation and generally the chance to be kept up-to-date in relation to NQICAN, HQIP etc.
- Hearing real examples of what people are doing in other Trusts. Being able to discuss issues which relate to us all.
- Understanding new ways of working and how others have implemented them.
- NICE update, NICE management system information, national audit report real life examples shared as in how they have adapted different approaches.
- I was interested to hear from Elaine Chapman, how she is managing the NICE process using a custom database.
- Seeing how trusts are using templates to produce national audit summaries. Details of how a patient panel is set up and run.
- The engagement of PPI - Shrewsbury & Telford

- HQIP Update and Patient Involvement in Audit
- It was a chance to expand my learning of the audit process outside of my usual day to day interactions and gain an insight into concerns and solutions from a wider area. I thought that including speakers from both the organisation side of the CQC audit and also the Hospital side was a useful insight into the mindset of both groups.
- The real life examples of the national audit Kings approach were really interesting. I also enjoyed the presentation from NICE and good discussion all around. Also always enjoy the updates from HQIP.
- CQC presentation and the real life examples
- CQC presentation, HQIP update, NICE uptake, King's College Hospital audit tools - all very helpful
- HQIP & NICE update, along with shared examples from other Trusts
- The CQC inspection presentation and NICE presentations.
- CQC Talk, Patient Involvement Talk Very Informative - better than HQIP conference
- The king's method of audit collection and reporting. Hospital and Audit teams that have already gone through the CQC and what was required to be submitted.

3. What could have been improved about this Event?

- The presentation from the CQC could have been shorter and more targeted to the audience.
- More interaction from some members of the audience.
- Nothing
- More participation from audience and their experience of working in audit.
- There were some minor issues with missing presentations and delays. Perhaps consider using Dropbox to keep all the presentations together.
- Maybe move to spring and autumn rather than mid winter and summer
- Nothing - All very good. Well timed/paced
- I can't really think of anything, the event was well organised and the content interesting, relevant and informative. My only problem was the universal one of parking with the parking spaces being a little too narrow for comfort.
- There were a few technical issues regarding the presentations but these were dealt with promptly.
- More sharing from attendees, I felt some people just observe and don't participate which must limit what they get out of it.
- It would help to say before the afternoon break, that the next session was starting earlier than as scheduled, that way I wouldn't miss the beginning!
- Nothing I thought the event was brilliant-More informative than HQIP conference!
- Slightly more workshops and Q&A Sessions.

4. What would you like to see at future MEAN events?

- Examples from Trusts about auditing TA's Examples from Trusts for developing forward plans

- Presentation on the audit of audits? Information on databases/processes that other trusts use to manage their audits.
- Examples of quality improvement projects (other than clinical audit) which have been carried out by Trusts. How clinical audit departments tackle these.
- I think linking the quality agenda is the way forward
- Workshops, networking, Q&A sessions and wish people share their experiences from other trusts as how they deal with certain issues, although this approach has been tried at the last event but with little response.
- Perhaps some training options such as statistics or audit design.
- Demonstration of the NICE compliance software by In-Phase
- Breakaway workshops - which encourages networking
- I enjoyed the mix but some workshops on such as NICE guidance could be beneficial.
- I enjoyed the format and content of the day, I think that maybe LinkedIn (or similar) could be used to connect members - e.g. by creating a group on there, this would at least provide a forum for sharing upcoming agenda's etc and maybe enable members to post follow up qns/debates to content from each meeting.
- More sharing of good practice and overcoming barriers in local trusts. Workshops or training would be good as we aren't given much funding for training anymore.
- more real life examples- sharing of how other trusts have dealt with National and local issues regarding QI
- HQIP, NICE, sharing best practice around clinical audit and such like; mixture of presentations and topics
- Any relevant workshops to support audit staff in their role
- More PPI, CQC and NICE presentations
- Workshop on new audit methods/IT services available.

5. If you have any colleagues who may be interested in MEAN please provide contact details below:

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Feedback from June 2014 event



Evaluation of MEAN
6th June 2014 TPP.ppt