Clinical Audit Awareness Week (CAAW) Pack

25th-29th November 2019

#CAAW19

Clinical Audit Awareness Week (CAAW) is nearly upon us and once again we (N-QI-CAN) are taking an active approach to #CAAW19 with colleagues and partner organisations to ensure the week is effective in promoting clinical audit as a quality improvement tool for improving patient care.

Following on from the success of last year we have refreshed this pack that helps encourage our clinical audit / QI networks across England to undertake activities within their organisations during #CAAW19. This pack contains resources and links / photos / tweets of actual examples to provide ideas of what others have done and what you could do in your own organisation. It has been updated from last year but essentially the message remains the same - there are lots of different ways to promote our work so why not try something different this year.

I would like to thank everyone who has already shared and thus helped us produce this pack – hopefully you might see yourself in the pack – in particular I’d like to thank NQICAN members Marina Otley and Sarah Chessell who set this up last year.

This pack is not just for CAAA – it can be used at any time of the year as it is really important for clinical audit & other QI professionals to promote our work and successes along with the support that is available.
To this end with have been encouraging members of our NQICAN forum to share successes from projects or events throughout the year. We will be sharing the best of these during the week and asking the general public to vote on a winner. We hope that sharing actual examples of how our projects / work have made a difference will help fly the flag for clinical audit alongside celebrating our heroes.

We have made a video to help promote the week so please have a look and share with your colleagues https://www.youtube.com/watch?v=otKXGyLd5zk

I’m looking forward to working together to make this the best CAAW yet. Remember to share your plans / events on the NQICAN forum or on twitter - use #CAAW19 - we will be reporting via our blog on events from the week.

Many thanks

Carl Walker
Chair
National Quality Improvement (inc. Clinical Audit) Network (N-QI-CAN)
@cwwalker10  @nqican

CLINICAL AUDIT AWARENESS WEEK
25-29 NOVEMBER 2019
JOIN THE CONVERSATION
#CAAW19
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# CAAW19 pack
Idea #1

Increase awareness of support available in your organisation

#CAAW19
1.1 Hold a drop-in session for support and advice
Clinical Audit Awareness Week
19-23 November 2018
#CAAW18

Join us to chat about all things clinical audit!

Audit Info and Training

Project advice

Safeguard System Training

The Clinical Audit & Effectiveness Department
1st Floor Southside
Past HR Recruitment & Workforce, last door on the right
Ext. 3103/2751/2752/3444
Twitter: @audit_jpuh

Tue 20/11
10:30-14:30

Wed 21/11
12:00-15:00

Thu 22/11
10:30-14:30

...and our friendly team is also available outside these times!
1.2 Spread the word about your clinical audit team & support on offer

Press Release

Audit week highlights Richard’s hidden heroes

14 November 2017

A department that works quietly behind the scenes to improve patient care and safety at Cambridge University Hospitals will be thrust into the limelight this month.

Between 20 and 24 November the Clinical Audit team is to take part in National Clinical Audit Awareness Week, which enables trusts to showcase best practice and encourages greater collaboration.

The nine-strong team is marking the week with an invitation to colleagues from other trusts to join a dedicated training day at Addenbrooke’s on 20 November supported by experts in the field.

CUH Dietitians @CUH_dietitians 20 Nov 2017

Today is the first day of Clinical Audit Awareness week. Nicole is our fantastic department audit lead.

“Audit is a systematic approach to evaluating current practice, identifying possible improvements and providing mechanism for change” @hrDieteticAssoc

#CAAW #RD #audit
1.3 Make use of videos

Examples ([link 1](link1)) ([link 2](link2)) or click on images below:
1.4 Start a newsletter
Clinical Audit News
Quality Improvement (QI) Team

Who are we?!
We are a small team of 4—Helen Hanks & Andrea Langley (QI Managers) and Leanne Latchem & Jane Baker (QI Facilitators). Together we hold the QI and Clinical Audit portfolios and support all 4 clinical directorates with anything from coaching and training on both QI, Clinical Audit and LIFE QI, we work on NICE guidance and building a QI training programme plus loads more! We are based in the Prentice Building at Langdon Hospital but spend most of our time out and about travelling across Devon to support wards and their teams!

Quality Improvement Portfolio

Clinical Audit Awareness Week 2018
Clinical Audit Awareness Week (#CAAW18) is a national initiative that was established by the Healthcare Quality Improvement Partnership (HQIP) in 2012.
This year's awareness week will take place from Monday 19 to Friday 23 November and the QI team will be out and about visiting the different localities with fruit, cake and competitions and will be showcasing the Trust's amazing clinical audit work!

Turn over and take a look at our Audit Tea Break drop in session schedule and come and take part!

@DPT_PMO
Idea #2

Hold a CAAW event

#CAAW19
2.1 Run some clinical audit training
2.2 Hold a fun competition
2.3 Show off your baking skills at a ‘tea-break’ #bakeoff
2.4 Have a stand/display

NorthCumbriaNHS @NorthCumbriaNHS - 23 Nov 2017
The Clinical Audit team have had a great day at the stand at WCH today with lots of people visiting them and stopping to chat about their audit projects and new ideas. #HQIP @nqjcan @casdelcoaster #CAAW

Meha Thomas RN RM MSc PsD in Adv Practice... @mej... - 24 Nov 2017
Clinical Audit Awareness Week #CAAW @hauk/new #PatientExperience
#patientsafety #qualityimprovement #Compliance #qualitycare #dat #improvement

The Walton Centre ©@WaltonCentre - 22 Nov 2017
This is Chris and Tara from our Clinical Audit Team. They have been celebrating #CAAW this week, which is raising awareness about how they work with staff to improve the quality of the services we offer patients.

LPT Clinical Audit @LPTAudit - 21 Nov 2017
Clinical Audit Team setting up stand for #CAAW lunchtimes this week @ reception Riverside BPR. Pop by for a chat. #ClinicalAudit #HQIP

Bucks Healthcare @BucksHealthcare - 6 Nov 2016
Join us for Clinical Audit Awareness Week - we’re in the education centre foyer at Wycombe Hospital today #CAAW

UNIC Nhs Trust® @Unicnhs - 24 Nov 2017
Calling all UNIC staff to come and join us to support Clinical Audit Awareness Week at the CSB outside the Lecture Theatre 12-3pm. Come and see us on way to Grand Round. #CAAW #HQIP

SO NHS Trust @SOHNShospital - 9 Nov 2015
Clinical Audit Awareness Week & our audit team raising awareness with staff at Southport Hospital. #SOHN #Shp

ELHT Clinical Audit & Effectiveness Department... @elht... - 22 Nov 2017
Our ELHT Divisional Audit & Effectiveness Facilitators did an excellent job promoting awareness of Clinical Audit @EastLancsHosp #CAAW

catrina Turner @catrinaturner5 - 20 Nov 2017
Clinical Audit Awareness Week has begun at EHT! #CAAW @HQIP @casdelcoaster

Clinical Audit & NICE @ENDT_ClinAuditNICE - 16 Dec 2016
Delighted to share the success of our recent Clinical Audit Awareness Week. Lots of support from @ELHT staff and embraced by all. @casdelcoaster
Idea #3

Celebrate clinical audit

#CAAW19
3.1 Use & Promote national resources

**CPFT Clinical Audit**
@ClinAuditCPFT - 22 Nov 2017
As it is #CAAW here is a link to @HQIP guidance for clinicians and clinical audit staff on how to plan, design and carry out clinical audits to deliver quality improvement.

**Best Practice in Clinical Audit – HQIP**
An updated guide on best practice in clinical audit for clinicians and clinical audit staff.
hqip.org.uk

**Dr S Markham**
@DrSMarkham - 20 Nov 2017
Launch of National Clinical Audit Benchmarking - an Online Portal providing Access to National Audit Performance Data @HQIP #CAAW #NCAB
#ClinicalAudit #QI #HQIPSUN

**HQIP**
@HQIP
Delighted to say #CAAW has kicked off with the launch of National Clinical Audit Benchmarking (NCAB) - Trust-by-Trust results, RAG-rated for 6 key audits. Here’s the URL:
cab.hqip.org.uk

**MidYorks NHS Library**
@midyorkslibrary - 20 Nov 2017
@HQIP has launched a National Clinical Audit Benchmarking online portal ncab.hqip.org.uk

This tool provides access to national audit data benchmarked searchable by speciality, Trust, hospital or unit. #CAAW
3.2 Make a pledge (link)

UHCW NHS Trust @nhsuho - 22 Nov 2017
This week is Clinical Audit Awareness Week! Trust staff are invited to celebrate the week at event today outside the Lecture Theatre in CSB between 12:00 and 14:00. You’ll be find out how to get involved and your role can support the Trust. #CAAW #HQIP WeCare

Janette Mills @JanetteMills12 - 21 Nov 2017
#caaw @hjp clinical audit awareness week, my pledge @SONRSttrust @cascleicester @nqican

I'M BACKING CLINICAL AUDIT BECAUSE
It can improve patient care

ELHT Clinical Audit & Effectiveness Departmen... @elht_eu... - 23 Nov 2017
#caaw more pledges from #elht staff

UHCW NHS Trust @nhsuho - 23 Nov 2017
UHCW staff have been making pledges during Clinical Audit Awareness Week to tell us why they feel clinical audit is important. #CAAW #HQIP
3.3 Look out for resources and announcements by national providers

**NACOR @NCOR_uk** - 9 Nov 2015
It's clinical audit awareness week - have you read our masterclass? ncor.org.uk/practitioner/... #CAAW

**Kirsten Windfuhr @KspKirsteen** - 11 Nov 2015
See the @HQIP website for our comprehensive info about 35+ audits in all areas of healthcare. Reports, guidance & more for you #CAAW

**Lung Cancer Audit @RCP_NLCA** - 28 Nov 2016
#NLCAAnnualReport to be published on 25 January, analysing #lungcancer care in your region #CAAW

**The RCP @RCPlondon** - 24 Nov 2017
This Clinical Audit Awareness Week #CAAW, we released two important reports.

Read the first - our report from @RCP_NLCA, finding more lung cancer patients than ever are still alive a year after undergoing surgery: rcplondon.ac.uk/news/record-nu-

**National Asthma and COPD Audit Programme (NACAPau)** - 21 Nov 2017
This #CAAW why not revisit the #cpdaudit #qualityimprovement and infographic? @hqip @rcplondon #auditheroes

**NACAP @NACAPau** - 24 Nov 2017
Every day is a clinical audit awareness day @NACOP_news as we continue to work on our 2016 report! Check out our core indicators here: bit.ly/2WwqJ7 @HQIP #gertoni #qualityimprovement #CAAW

**Fracture Liaison Service Database (FLS-DB)**
The FLS-DB patient audit is collecting information on fragility fracture diagnosed from 1 January 2016. rcplondon.ac.uk

**National Asthma and COPD Audit Programme (NA...**
The National Asthma and COPD Audit Programme aims to improve the quality of care, services and clinical outcomes for patients with asthma and COPD. rcplondon.ac.uk

**NPCA @NPCA_uk** - 22 Nov 2017
Formal launch and presentation of key findings from the NPCA Annual Report 2017 @ 8.45 tomorrow during #BAUS Section of Oncology Meeting in Edinburgh #CAAW #bausoncology

**RC of Pathologists @RCPPath** - 24 Nov 2017
It's the last day of #CAAW but there's still time to plan your clinical audit - use our guides, audit templates and certification scheme to get started with high quality clinical audit

**Clinical audit**
Clinical audit is great! rcpath.org

**RC of Pathologists @RCPPath** - 20 Nov 2017
Kick start this Clinical Audit Awareness Week by checking out our audit templates for cellular pathology, medical microbiology, clinical biochemistry and haematology ow.ly/h05030gDEYu #CAAW #clinicalaudit

**The RC @RCPLondon** - 9 Nov 2015
Mortality in #IBD has halved over the lifetime of the #IBDaudit read more: bit.ly/1R5wDEB @HQIP #CAAW

**RC of Pathologists @RCPPath** - 9 Nov 2015
On 1 March 2017 the RCP's Inflammatory Bowel Disease (IBD) Audit Programme successfully transitioned the biologics audit to the UK IBD Registry. rcplondon.ac.uk
3.4 Nominate a clinical audit hero (link)

Deadline 1\textsuperscript{st} November 2019
Idea #4
Show the impact of clinical audit

#CAAW19
4.1 Hold a clinical audit competition/showcase

**Friday 23rd November**

**JOIN US TO CELEBRATE**

**We support Clinical Audit Awareness Week 19-23 November 2018**

<table>
<thead>
<tr>
<th>Subject</th>
<th>Topic</th>
<th>Lecture Theatre B Session Times</th>
</tr>
</thead>
<tbody>
<tr>
<td>AMaT</td>
<td>Ward Audit Module</td>
<td>All subjects will run during these time periods</td>
</tr>
<tr>
<td>AMaT</td>
<td>Clinical Audit &amp; Improvement Module. How to use it for audit</td>
<td>10:00 – 10:30am</td>
</tr>
<tr>
<td></td>
<td></td>
<td>10:30 – 11:00am</td>
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<tr>
<td></td>
<td></td>
<td>11:00 – 11:30am</td>
</tr>
<tr>
<td></td>
<td></td>
<td>11:30 – 12:00pm</td>
</tr>
<tr>
<td>Clinical Audit</td>
<td>Presenting the Data: How do you make audit make a difference?</td>
<td>Please note session running times may vary</td>
</tr>
<tr>
<td>Clinical Audit</td>
<td>Basic ‘How to Guide’. Clinical Audit for dummies</td>
<td></td>
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</table>

**12:00 – 2:00 pm – Refreshments / Perusal (Pinewood - Common Room)**

**2:00 – 3:00 pm**

**Clinical Audit Celebration Event**

- Audit Hero’s Excellence in Audit Awards
- Meet the Team
Our chair @cwwalker10 is presenting at the @RWT_NHS #clinicalaudit for improvement awards this afternoon as part of #CAAW18. Impressive agenda and trophies on offer for the winners plus #clinicalaudit pens & lanyards for all that attend. Well done - great to see😁
### KMPT CA&SE/QI Project Awards 2015 – Project Selection Criteria

**Title of project:**

<table>
<thead>
<tr>
<th>No</th>
<th>Criteria</th>
<th>Non-compliant with Criteria</th>
<th>Fully compliant with Criteria</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The project includes at least two cycles of data collection or is a re-audit/re-evaluation of a topic that has been audited/evaluated before</td>
<td>1</td>
<td>2</td>
<td>3</td>
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<td>2</td>
<td>The project must have clear quality improvement Aim and Objectives stated</td>
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<td>2</td>
<td>3</td>
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<td>3</td>
<td>The project must have the source of criteria and standards stated</td>
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<td>3</td>
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<tr>
<td>4</td>
<td>The methodology of the project must be stated in full (to include, patient sample, data collection method and analysis)</td>
<td>1</td>
<td>2</td>
<td>3</td>
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<tr>
<td>5</td>
<td>The results of the project must be stated, to include a comparison with the results of the previous clinical audit or service evaluation of the same topic</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>5</td>
<td>Best practice identified by the project must have been described</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>6</td>
<td>Lessons Learnt by undertaking the project must have been described</td>
<td>1</td>
<td>2</td>
<td>3</td>
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<tr>
<td>7</td>
<td>Changes in practice or planned changes to practice as a result of undertaking the project must have been described</td>
<td>1</td>
<td>2</td>
<td>3</td>
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<tr>
<td>8</td>
<td>Evidence of sustained improvement in practice found after re-audit/re-evaluation must have been described</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td><strong>TOTAL</strong></td>
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4.2 Check out the CASC Junior Doctor Clinical Audit Competition ([link](#))

**JUNIOR DOCTOR CLINICAL AUDIT OF THE YEAR AWARD**

**2019 FINALISTS**

The first round of judging has taken place. All abstracts have been reviewed and the five finalists are listed below. Winners will be announced during #CAA19 (25-29 November 2019).

**Finalist 1: Lakeside General Practitioners, Corby**
Authors: Dr A Hammant
Title: Denosumab prescribing in primary care: optimal prescribing is not just about the prescription

**Finalist 2: Buckinghamshire Healthcare Trust**
Authors: Dr E Grant and Dr Y Kyaw
Title: Medicines reconciliation after admission

**Finalist 3: Lister Hospital, Stevenage**
Authors: Dr L Ellis and Dr I Omar
Title: The evidence-based clerking proforma

**Finalist 4: East and North Hertfordshire NHS Trust**
Authors: Dr M Akinpeju-Adebayo
Title: Audit of the perinatal mental health service

**Finalist 5: University Hospitals of Morecambe Bay NHS Foundation Trust**
Authors: Dr KS Tong, Dr K Sloss and Mr S Panchal
Title: Improving the completeness of discharge summaries in general surgical wards

@cascleicester www.clinicalauditsupport.com
4.3 Showcase great clinical audit projects

Heat Map of Clinical Audit & other Quality Improvement Successes shared so far across our networks (by region)

Public vote to choose winner from top 3 successes submitted this year as part of:

**Clinical Audit Awareness Week**
Celebrating our audit heroes!
25-30 November 2019

Please share your success on our N-QI-CAN Networking and Sharing Forum (NNSF) before 1st November and your organisation could win up to £250 towards helping improve the patient experience

http://forum.nqican.org.uk/
4.4 Highlight clinical audit results to your patients

**National Ophthalmology Database Audit**, published July 2017

The Royal Free demonstrated **above national average performance** for percentage of patients for whom **preoperative visual acuity is recorded**

In addition the hospital is **not identified as an outlier for posterior capsular rupture (PCR)**. PCR is a primary indicator of surgical quality because it results in a significantly higher risk of harm to the eye and may impact recovery of vision.

**National Emergency Laparotomy Audit**, published October 2017

The Royal Free achieved the **top ‘green’ rating for 2 out of 10 RAG rated key process measures**:

- Consultant surgeon present in theatre when risk of death is greater than or equal to 5%
- Final Case Ascertainment

The hospital also has the **lowest mortality rate in north central London**

**National Hip Fracture Database (NHFD)**, published September 2017

The Royal Free demonstrated **excellence in the quality of care** provided to patients with hip fractures with performance in the **upper quartile range nationally for 5 measures of best practice**:

- Perioperative medical assessment
- Proportion of arthroplasties which are cemented
- Intertrochanteric fractures (excl. reverse oblique) treated with sliding hip screw (SHS)
- Subtrochanteric fractures treated with an IM nail
- Overall hospital length of stay (days)

The hospital has the **2nd lowest length of stay in London**

**National Joint Registry**, published June 2017 (Consultant-level data) and September 2017 (National audit report)

- The Royal Free achieved the **top ‘green’ rating for 90 day mortality and revision rates for both hips and knees**, as well as **consent rate and linkability**
- Performance is **as expected for all patient reported improvement measures for both hips and knees**

CAAW 2018: Used with recognition and permission from the Royal Free Hospital
Idea #5
Engage with the clinical audit community & other improvement experts / enthusiasts

#CAAW19
5.1 Write a blog (link)
5.2 Join a regional clinical audit network or attend a network event (link)
**Clinical Audit Shared Learning Event**

Wednesday 31st November 2015

at Leicester Race Course Conference Centre

Carl Walker, Clinical Audit Manager, Hospitals of Leicester NHS Trust

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**North and South London Clinical Audit Networks come together for a joint meeting during Clinical Audit Awareness week #CAAW #ClinicalAudit #HQIP**

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**Just finalising my slides for the north west #ClinicalAudit regional network event on Friday #CAAW eve - looks a great agenda that our chairs @cascleicester and @nqican have put together - excellent timing with the session focusing on change during FabChangeWeek**

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**Great to see our involvement in #CAAW being spotlighted at a local level like this #networks**

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**Great to still be hearing about #CAAW events last week - here are some pics from a joint regional #ClinicalAudit network mtg in London**

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**Today it is our South East #ClinicalEffectiveness Network #SECECN mtg - below for more info & annual report #CAAW**

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**Please wear your ID badges
Lunch will be provided

AGENDA

(Please note the order of this agenda may change depending on timings)

09.30 COFFEE
10.00 WELCOME and introductions
10.10 Business Meeting:
1. Minutes of the previous meeting/matters arising
2. Financial Update
3. Election of Officers
4. NQICAN feedback including:
   - Information Governance Update, NHS England
   - NICE guidance

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**CASC Leicester**

@cascleicester - 4 Dec 2017

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**Janette Mills @JanetteMills12 - 17 Nov 2017 @drtedadams opens our North West clinical audit quality improvement training day @SONHtrust #CAAW @HQIP @casc**
5.3 Join the NQICAN Networking and Sharing Forum (link)

NQICAN Networking & Sharing Forum (NNSF)

A site for the collaboration & sharing of clinical audit & other QI resources

Membership extended

Following the success of the first phase of our NNSF rollout - the membership has now been extended to include improvement experts working in Royal colleges, academia, non-NHS healthcare providers and people with an interest in CA & other QI from outside England in addition to our original NHS staff & network members.

Why should I join the NNSF?

Help & Peer support  NQICAN / regional network updates  Sharing / signposting of resources  Common goal of improving patient care

Join here: http://forum.nqican.org.uk/

Who are we? N-QI-CAN (National Quality Improvement & Clinical Audit Network) is an independent body working collaboratively across our 14 regional clinical audit/QI/CE networks linking with national clinical audit and other quality improvement bodies. We meet on a face to face basis four times a year. Budget of £22K per annum from NHS England. None of our members or regional chairs receive any remuneration for their time other than their salary for their day jobs (NQICAN’s chair host organisation receives funding for 2 days a month from NHSE)
5.4 Share some Clinical Audit Merchandise with colleagues
Did you know that clinical audit is a quality improvement process? It is not about just collecting data or providing assurance – its aim should be to improve patient care – so if your project is not aiming to do this it’s probably not a clinical audit.

If undertaken correctly, you should pick a project where we know there is variation in care and improvement is required. We then measure our care against a SMART standard over time testing the effectiveness of the changes we make – repeating the clinical audit cycle (see image in LEARN) until your aim is achieved and improvement sustained.

Most processes will fail if not followed from start to finish.

Too many clinical audits are referred to as ‘complete’ when the data has been collected, results presented back and actions agreed.

This is actually the start of the project and it is important to monitor the effectiveness of the actions taken/changes made to see if they have been effective at improving patient care.

Make sure you plan & register your project with your Trust and get support from your local Clinical Audit leads (see links in LEARN)
Most of all be proud and fly the flag for Clinical Audit

#gowell #CAAW19

Website  http://www.nqican.org.uk/
Blog: https://nqican.wordpress.com
Forum: http://forum.nqican.org.uk/

@nqican @cwwalker10