


South Central Clinical Audit Network (SCCAN)

Tuesday 4th October 2016

10.00am - 2pm

Venue: 2nd Floor, Fitzwilliam House, Skimped Hill Lane, Bracknell, Berkshire, RG12 1BQ

10.00	Welcome and apologies	Jen Knight
<p>Apologies:</p> <p>Jacqueline Stretton - Milton Keynes University Hospital NHS Foundation Trust Carlton Symonds - Isle of Wight NHS Trust Jen Burnett – Portsmouth Hospitals NHS Trust Derek Williams - Portsmouth Hospitals NHS Trust Sharon Garrigos – University Hospital Southampton NHS Foundation Trust Sophie Tomkins – Southern Health NHS Foundation Trust Tracey Deadman – The Royal Bournemouth and Christchurch Hospitals NHS Trust Carlton Symonds – Isle of Wight NHS Trust</p> <p>Attendees</p> <p>Jen Knight – Berkshire Healthcare NHS Foundation Trust Nicola Spence - Royal Berkshire NHS Foundation Trust Emma Walsh - Royal Berkshire NHS Foundation Trust Juliette Murphy - Royal Berkshire NHS Foundation Trust Christine Nuttall – Buckinghamshire Healthcare NHS Trust Lynda Oswald - Buckinghamshire Healthcare NHS Trust Jen Folliard – Oxford Health NHS Foundation Trust Philippa Hemming – Salisbury NHS Trust (via Skype) Helen Rynne – Salisbury NHS Trust (via Skype)</p> <p>Nancy Dixon – Healthcare Quality Quest Lou James – NHS England Replaced by Sue Cottle (Programme Lead) (via skype)</p>		
10.15	<p>Minutes of the last meeting (June 2016)</p>  <p>SCCAN Minutes within agenda 9th Jur Agreed.</p>	Jen Knight
10.30	<p>National Quality Improvement and Clinical Audit Network (NQICAN) update</p> <p>September meeting update...</p> <p>NB: Mandy Smith from HQIP's last meeting. She is retiring end of October.</p> <p>NHS England: Subscription letter caused issues for many Trusts in terms of it's timing and communication. Changes to method to move from away from individual subscription basis and now have overall contribution. Previously, some didn't pay, others did. NHSE did analysis with HQIP and reduced burden from 22k to 10k, but across all trusts (Global take hasn't changed). Q - Are all organisations benefiting and contributing in NCAPOP programme. There is a sep. piece of work on sustainability.</p> <p>Q - Issue from trusts were timing and mid year impact on budget, request to let people know in advance so chief execs and finance directors can be made aware. Also issue of timing on comms. (August bank holiday weekend).</p> <p>Response: NHS England and HQIP will work to improve comms. and let people know in advance.</p> <p>No guarantees on what may happen in future years. Did try and look at tariff model and take at source but wasn't agreed on this occasion.</p> <p>Re: NACGAE, there will be a statement over the next couple of weeks about how HQIP and NHSE will gain</p>	Jen Knight.

advice going forward.

Re: Mandated list over next year going forward - Richard Arnold will meet Yvonne (HQIP) next couple of weeks to look at on/off list. QA led through DoH. List will be in place by December. Yvonne and David have process, which can be shared.

Legislation changes for QA being led by DoH. Looking to take out mandated section. Discussions are for no major changes for this year. Will look at system for beyond as to who/how/what...

Note from Carl – NQICAN Chair: You may also wish to complete and/or share the CASC survey (link) on NCAPOP funding. I have asked NHS England for further info on the decision & full funding details and will share via our website as soon as I have it. <https://www.surveymonkey.co.uk/r/NCAPOPFunding>

Cathy Hassell independent research: Research completed for MSc. Looked at senior leader support for audit based QI. Senior leadership had anecdotally been a factor for trusts to getting good outcomes for clinical audit in trusts. Evidence showed senior leader support, interactions, and perceptions and opinion leaders (systems) were key factors.

Boards don't always integrate audit effectively enough into other elements of the organisation. Key to success. Paper will be shared.

7 day services: Paper from Stuart Metcalfe (SWANS) discussed. National team have taken on board feedback on previous one. Web tool has been updated. Can choose period for audit. Can data quality check too. Let's you do retrospectively.

Emma Vaux (academy royal medical colleges). “Quality Improvement – training for better outcomes.”

Discussed what was said in relation to this. Attendees gave views on how to support taking forward. Carl will draft formal response to put on NQICAN website in response to document. Agree themes are ok but disparaging clinical audit is not right. If regional networks want to respond then can do so.

NQICAN Funding. Need to know cost by December meeting for the 17/18 year... Can then get plan for next year in place.

CASC survey released and discussed. Thanks for input,

Sustained QI as a result of national audit: Paediatric diabetes from royal college of paediatric and child Health looking at ability to do online comparisons of data etc. regional diabetes network managers to look at sustained QI as a result of national audit, supporting e learning and training on 6th December as a potential date.

Patient first conference will look at local audit slot to share case studies of clinical audit. Call out to networks if already attending then could they share their work. There are Free places for network members.

<http://www.patientfirstuk.com/patient-first-programme> the QI theatre agenda is now live (link) along with the other plenaries – please share with your networks and remember we have a free booking code for places 'HQQ5'. Our slot is confirmed at 10:30-12 on day 2 so please let me know if you or colleagues in your network can present.

Heath Foundation 2017 research programme. Looking at cascade call. (Support to develop the consultation call).

Clinical audit for improvement – Wednesday October 5th.

CASC junior doctor day is open to all. Good standard of work

Bristol foundation doctors presentation day fy1&2 to present. January. Encourage juniors to submit.

NQICAN annual report. Important evidence for bids from HQIP etc. Looking to make interactive - click on icons and gives report for the points underneath. Need to give a success of network over the last year for annual report to end of September.

National audit feedback (HQIP) Specification meetings coming up - Emergency laparotomy, Rheumatoid arthritis, and National vascular registry. COPD meeting was end of June. Mainly respiratory physicians. Due to be rolling audit from feb. (piloting tool now).

	<p>Royal college of emergency medicine reports had errors. Q - What quality check is there for national audit reports? A - Signed off at number of points in process.</p> <p>Sue Latchem will be key person for future contact between NQICAN and HQIP.</p>	
10.45	<p>Healthcare Quality Improvement Partnership (HQIP) update</p>	<p>Jen Knight.</p>
	<p>Mandy – Clinical Audit Awareness Week (CAAW) feedback... please tell comms what you are doing.</p> <p>Resources in development. Some things are not going to be finalised before Mandy leaves. Some stuff will be out imminently... Keep an eye on the website and newsletter.</p> <p>Info governance is still causing challenges – currently in draft. Short consultation week after next.</p> <p>Clinical audit in commissioning. Many issues of who is reviewing. Currently delayed</p> <p>Statutory and mandatory guidance should be released before Mandy goes.</p>	
11.00	<p>Speaker – Nancy Dixon (Healthcare Quality Quest)</p> <ul style="list-style-type: none"> - Lessons learned for clinical audit staff from working with doctors on quality improvement projects. 	<p>Background for HQQ.</p> <p>See presentation</p>
12.00	<p>Comfort Break</p>	
12.15	<p>Speaker – Sue Cottle (Programme Lead) on behalf of Lou James (Improvement Manager, Seven Day Services, NHS England)</p> <p>7 Day Services Self-Assessment Tool</p> <p>http://www.7daysat.nhs.uk/</p>	<p>See presentation.</p>
	<p>Looking at building virtual network to feedback issues of the survey and tool, and ability to feed into the interpretation of the findings from this by commissioners, NHS England, and by trusts.</p> <p>First round data was used internally to NHS England, internally team of 5 and they have connected with leads in each region in south, to look at validating data. Only for internal intelligence, wasn't felt that implications of releasing data wasn't helpful. Services can benchmark. Have changed sampling methodology to make more representative sample, that meet criteria, will take ½ or 1/3 patient emergency admissions. Depending on volume of emergency care admissions. Q - Interpretation of Qs by multiple data collections. A - will look at evidence being written up to help support this next time, and use data to benchmark. Not at that stage yet. Only at stage of how method is applied usefully, rather than findings. Looking at medical director engagement to improve this.</p> <p>Piloted nature of Qs with 17 trusts.</p> <p>NHS-E want to know how we are collecting data, and how interpreting questions. Trusts will need to put improvement plan in place based on the data. They would also like to know what is difference this time to last, what works, and what doesn't. Need couple of local rep from each regional network to feed into southern regional.</p>	
13.00	<p>Topics for discussion: ideas & issues to be brought by members...</p>	
	<p>Jacqui, Compliance and Audit Manager MKUH</p> <p>Q How do you track and monitor audit action plans? - this is something we currently don't do but is part of the best practice criteria and evidence which was requested at our recent CQC inspection. I know Jen's team use Datix but this is not feasible in our Trust apparently (we do use Datix for risk management and complaints)</p> <p>A Structures of audit vary in each trust. How audit action plans are managed also varies. Plan to can look at next</p>	

	<p>time for use (option used in Oxford Health) or Datix (BHFT) for action plan and management. Some trusts monitor every action from every plan, and others just give high level summary. Internal audit want more detailed monitoring. CQC also like to see actions tracked.</p> <p>Q How is learning from audit shared effectively from board to ward and by whom?</p> <p>A QI newsletter in RBH. Intranet sharing of information, Local meetings, try and integrate into existing structures for management within the Trust.</p> <p>Q We do not have an audit 'team' here at our Trust we have A trust clinical lead (recently commenced post), myself and Governance Facilitators who have audit as part of their divisional governance and risk portfolio.</p> <p>A See above. No standard format!</p> <p>Philippa Hemming, Salisbury NHS Foundation Trust</p> <p>Q For the 'Topics for discussion' section, could I ask members whose Trust's have implemented an Electronic Patients Record whether there is anything we should make sure happens wrt Clinical Audit i.e. lessons learnt.</p> <p>A Ensure you get good / correct access at the start, speak to staff about what they record and where (may not be the same as where the training says they should). Make sure you can get info out of the system you know you will need.</p> <p>Q Are other Trusts submitting data to the Renal Registry? Our Info Governance dept is not keen due to the amount of patient identifiable data they require.</p> <p>A No – is anyone else? Does it have Section exemption?</p> <p>Q How's everyone managing with the amount of NCEPOD/Child Health Review requests?!</p> <p>A Do best you can. Lot of requests.</p> <p>Lynda Oswald - Buckinghamshire Healthcare NHS Trust</p> <p>Q CAAW what is everyone doing.</p> <p>A Need information early from HQIP please! Quiz, life of audit staff, case studies of audit staff involvement.</p>	
13.55 (latest)	AOB	
14.00 (latest)	Close -	
	<p>Date & venue of next meeting</p> <ul style="list-style-type: none"> - Wednesday 11th January 2017 10.30-1.30 - venue – TBC (Bracknell TBC) - subject – case studies from trusts about how they manage audit actions, and their local structures. 	

Future dates for the diary:

- Thursday 4th May 2017

Training funded:

- Thursday 24th November 2016, 9.00am – 4.30pm – 20 places available across the network. Please book if you haven't already via <https://www.eventbrite.co.uk/e/bhft-quality-improvement-workshop-2016-tickets-25949802558> as an 'external delegate'. **FULL!**